CONTROL TO SELF-REGULATION
SHARING KNOWLEDGE - SHARING BEST PRACTICES

13-16 February, 2012
Hotel The Ashok, New Delhi

Ministry of Corporate Affairs
Government of India

Knowledge Partner
THE INSTITUTE OF
Company Secretaries of India
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Dear Fellow Corporate Registrars,

On behalf of the Executive Committee of the Corporate Registers Forum (CRF), I feel greatly privileged and honoured to invite you for the 8th Annual CRF Conference being held in New Delhi, India from 13 to 16 February, 2012. This event is hosted by the Ministry of Corporate Affairs, Government of India, which is the Nodal Ministry to oversee the Regulation of Business Entities and Professional Accountants, Company Secretaries and Cost and Works Accountants in India.

The theme for CRF 2012, “Control to Self-Regulation: Sharing Knowledge – Sharing Best Practices” attempts to explore how sharing of knowledge and best practices amongst various jurisdictions can deliver better services through Self-regulation. We have tried, in consultation with other partners, to put in place a programme that is both highly informative and engaging, through a very participative process.

I hope that you and your Delegation will join us in this event. We trust that CRF 2012 will also be an excellent platform to network and share experiences and learn from the experiences of other jurisdictions.

Details of the CRF 2012 are available at www.icsi.in/crf. You may register as well as book your accommodation online thereon. For further information please contact us at crfindia2012@gmail.com.

We keenly look forward to meeting you in New Delhi, and feel confident that you will enjoy the salubrious Delhi weather which may be a little bit cold, and take back very fond memories of your stay here.

We cordially welcome you and your delegates to CRF – 2012.

Yours truly,

(Sudhir Mital)
President, Corporate Registers Forum

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Room No. 505, ‘A’ Wing, Shastri Bhawan, New Delhi-110001
Phone : 011-23381226, Fax : 91-11-23389088, E-mail : addsec@mca.gov.in
CONTROL TO SELF-REGULATION
Sharing Knowledge - Sharing Best Practices

The Conference seeks to make an indepth analysis of the theme by deliberating on it in the following proposed technical sessions:

Technical Session 1 : Reforming Legislative Environment – A Global Perspective
Technical Session 2 : Global Business Scenario and impact on Corporates

Breakout Session
Technical Session 3A : Corporate Actions and Regulatory Mechanism
Technical Session 3B : Emerging Challenges for MNCs Operating in Various Jurisdictions

Breakout Session
Technical Session 4A : Corporate Governance & CSR
Technical Session 4B : Social Networks: Use and Impact on Registrars Functions

Breakout Session
Technical Session 5A : Transforming Data into Knowledge: Leveraging XBRL Tools
Technical Session 5B : Crystallizing Global Best Practices in Corporate Regulation
Technical Session 6 : Corporate Financial Actions and Money Laundering
Programme

Day 1: Monday, February 13, 2012 Venue: Hotel The Ashok
1.00 PM to 2.00 PM  Lunch for Executive Committee (Friendship Lounge)
2.00 PM to 5.00 PM  Executive Committee Meeting (Friendship Lounge)
5.00 PM to 6.00 PM  Tea/Coffee (Friendship Lounge)
6.00 PM to 7.00 PM  Delegate Registration (Outside Friendship Lounge)
7.00 PM to 9.30 PM  Cultural Programme & Welcome Dinner (Banquet Hall)
Hosted by Ministry of Corporate Affairs, Government of India

Day 2: Tuesday, February 14, 2012 Venue: Banquet Hall, Hotel The Ashok
9:00 AM to 9:30 AM  Morning Tea and Coffee
                     Delegate Registration

9.30 AM to 11.00 AM  OPENING PLENARY
                     Chief Guest: Dr. M. Veerappa Moily
                     Minister of Corporate Affairs, India
                     Guest of Honour: Mr Naved Masood
                     Secretary, Ministry of Corporate Affairs
                     Address by: Ms Juthika Ramanathan
                     Immediate Past President, CRF
                     President Speech: Mr Sudhir Mital
                     President, CRF

11.00 AM to 11.30 AM  Tea/Coffee
11.30 AM to 1.00 PM  FIRST TECHNICAL SESSION
                     Reforming Legislative Environment – A Global Perspective
                     Lunch

1.00 PM to 2.00 PM  SECOND TECHNICAL SESSION
                     Global Business Scenario and Impact on Corporates
                     Tea/Coffee

2.00 PM to 3.30 PM  Presentation on Registrar's functioning and MCA-21
3.30 PM to 4.00 PM  Gala Dinner (Lily pool lawn, Hotel The Ashok)
4.00 PM to 5.30 PM
7.30 PM onwards

Day 3: Wednesday, February 15, 2012 Venue: Hotel The Ashok
9.00 AM to 9.30 AM  Group Photo Session
9.30 AM to 10.00 AM  Morning Tea/Coffee
10.00 AM to 11.30 AM  THIRD TECHNICAL SESSION
                     Breakout Sessions (Please select any of the two)
                     3A Corporate Actions and Regulatory Mechanism (Banquet Hall)
                     3B Emerging Challenges For MNCs Operating in Various
                     Jurisdictions (Friendship Lounge)
                     Tea/Coffee

11.30 AM to 12.00 Noon  FOURTH TECHNICAL SESSION
                     Breakout Sessions (Please select any of the two)
                     4A Corporate Governance and CSR (Banquet Hall)
                     4B Social Networks: Use and Impact on Registrars' Functions
                     (Friendship Lounge)
Day 4 : Thursday, February 16, 2012 Venue : Hotel The Ashok

10.00 AM to 11.30 AM
FIFTH TECHNICAL SESSION
Breakout Sessions (Please select any of the two)
5A Transforming Data into Knowledge: Leveraging XBRL Tools (Banquet Hall)
5B Crystallizing Global Best Practices in Corporate Regulation (Friendship Lounge)

11.30 AM to 12.00 Noon
Tea/Coffee

12.00 Noon to 1.30 PM
SIXTH TECHNICAL SESSION
Corporate Financial Actions and Money Laundering (Banquet Hall)

1.30 PM To 2.30 PM
Lunch

3.00 PM To 4.00 PM
CLOSING PLENARY
Looking Forward Towards CRF 2013–A Presentation by New Zealand

4.00 PM Onward
Free Evening
Technical Sessions...

Technical Session - 1

Reforming Legislative Environment - A Global Perspective

- This technical session is to deliberate on the legislative procedures prevailing in various jurisdictions as well as transformation that is taking place in different countries. Speakers may be drawn from regulators of various countries.
- This will provide an overview of global perspective on emerging trends in company law reforms.
- Short presentations will be made by India, UK, Hong Kong, Brazil and other jurisdictions.

Technical Session - 2

Global Business Scenario and Impact on Corporates

- The economic challenges of the world have been scaled up to such an extent that sovereign governance has become a challenge in many jurisdictions and severity of such challenges has been encountered by many countries like Greece, Spain, Italy, etc. It has impact worldwide, be it developed or developing countries and corporate are not shielded from such challenges. Once economies prosper, business world envisage more corporates and other entities to operate, whereas, in twilight zone, i.e., once the economic conditions are not comfortable, more reconstruction of the corporates takes place to sustain under such situations. All these have an impact on the registrar’s functions.
- This technical session would be addressed by finance experts, to throw light on prevailing economic scenario of the world and its impact on corporate.

Special Technical Session on Registrar’s Functions and MCA-21

Under this Technical Session, presentations will be made on the E-governance initiatives of the Government of India in digitizing Registry functions of the Ministry of Corporate Affairs. The session will cover both, the technical and technological aspects on E-governance initiatives of Ministry of Corporate Affairs, popularly known as MCA-21. Under this initiative, more than 0.9 million companies are regulated through digitized system, having special features like data mining, early warning system, XBRL etc.

Breakout Session

Technical Session - 3A

Corporate Actions and Regulatory Mechanism

- Registries in various jurisdictions have a plethora of activities on which practices may be different. However, there are some common issues. For example, identity of promoters, beneficial owners of corporates, corporate interlocking through promoters/directors, information warehousing and data-mining on corporates are some of the common issues or concern for registrars. Further, submission of misleading/false information/ suppression of material facts by corporates make the registrar’s function more complex. As a corollary, the enforcement mechanism is important. This technical session is designed to discuss all these issues.

Technical Session - 3B

Emerging Challenges for MNCs Operating in Various Jurisdictions

- Globalisation and cross border business have thrown new challenges in regulatory functions so far as control and oversight role of regulator is concerned. When a MNC is operating in multijurisdictions it is subject to regulatory framework of those specific jurisdictions. However, the regulatory framework of these jurisdictions may not be in sync.
- Corporates around the world are required to report the same information to regulators of each jurisdiction in different formats resulting in heavy compliance costs due to repetitive nature of reporting prescriptions. The conference will address such critical issues faced by MNCs.
Breakout Session

Corporate Governance and CSR

- The importance of corporate governance has globally been recognized as key to success for any organization, be it government, corporate or charity. In many jurisdictions, researches are going on to address various issues relating to governance as well as corporate philanthropy vis-à-vis corporate social responsibility. Countries like U.K, South Africa, India, etc. have already introduced very strong corporate governance norms and those are ever evolving in nature commensurate with the needs of the society, and in particular, the trade and industry. This technical session is designed to address the emerging trends in Corporate Governance and CSR worldwide.

Technical Session - 4B

Social Networks: Use and Impact on Registrars’ Function

- Social networks have emerged as one of the strongest information dissemination channel having severe impact on functioning of various organizations including the governments and regulators.
- It has become a serious challenge to check the information available through social network, be it the authenticity, information overflow or impact of such social networks on functioning of the Government. The most important favourable aspect of social network is that it can be utilized very judiciously to lay down transparent and real-time communication systems by the organizations.
- This technical session will throw light on the critical issues relating to social network and impact on Registrar’s functioning.

Breakout Session

Technical Session - 5A

Transforming Data into Knowledge: Leveraging XBRL Tools

- Corporates around the world generate tons of data in the form of annual filings before various regulators. This information can be of immense use to various stakeholders such as investors, financial researchers and analysts, if a repository for sharing of information is put in place. This technical session would deliberate upon the kind of information generated at various regulator-corporate contact points and development of Unified reporting standards in this regard.
- In addition to corporate Registrars, many private agencies also maintain database for use by various stakeholders. Authenticity of such information base is an area of concern. This technical session, while deliberating on standardisation of database, will also highlight issues relating to information maintained by private agencies.

Technical Session - 5B

Crystallizing Global Best Practices in Corporate Regulation

- After registration of a company, there are plethora of activities that need regulator’s surveillance. Therefore, time based as well as event based compliances are very important. Corporate actions like mergers and amalgamations, closure of business, etc. have direct bearing on the Registry functioning. These will be deliberated during the technical session by eminent professionals as well as business leaders.
- This technical session is also to deliberate on building up standardized processes across the globe. In the short spell it may be challenging but once established it would be of immense help to the trade and industry, especially MNCs which operate across the globe.
Technical Session - 6

Corporate Financial Actions and Money Laundering

- Innovative business models are the need of the hour among global corporate citizenry. Exchange and sharing of information amongst Registrars across the globe is important and essential. The more corporates are operating cross-border, the need for maintaining information at a common platform or sharing information through a common platform would not only be beneficial to the corporate Registrars but also to various stakeholders like trade & industry, government, etc.

- Further, development of warning signals and robust mechanism to capture financial irregularities and money laundering attempts would be possible if there is a suitable information exchange mechanism. The Financial Action Task Force (FATF) has also prescribed a robust mechanism in various jurisdictions including India so that global investors feel comfortable to invest in different countries. This will definitely add tremendous commercial value to any jurisdiction for international investment.

Delegate Fee and Registration Procedure

Delegate Fee
Member Organisations : US$ 700 per person
Others : US$ 900 per person

Mode of Payment for Delegate Fee
Online Registration though website www.icsi.in/crf

Online Electronic Transfer through Banks :

<table>
<thead>
<tr>
<th>CRF 2012 Account Details</th>
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<tbody>
<tr>
<td>Funds to be remitted to</td>
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<tr>
<td>SWIFT Code</td>
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<tr>
<td>IFSC Code</td>
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<tr>
<td>A/C No.</td>
</tr>
<tr>
<td>DP Code</td>
</tr>
<tr>
<td>A/C of</td>
</tr>
<tr>
<td>Branch Name</td>
</tr>
</tbody>
</table>

Through Bank Draft
Delegate fee may also be sent by issuing Foreign Demand Draft, in favour of "CRF 2012", payable at New Delhi, India and may be sent to the following address:
Sr. Director, Academics & Professional Development
The Institute of Company Secretaries of India
ICSI House, 22 Institutional Area
Lodhi Road, New Delhi 110 003
India (Tel: +91 11 45341014)
**Venue**

CRF-2012 Conference will be held at:

**HOTEL THE ASHOK**

Diplomatic Enclave, 50-B Chanakayapuri, New Delhi - 110 021 India

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**LOCATIONS**

<table>
<thead>
<tr>
<th>Distance</th>
<th>Location</th>
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</thead>
<tbody>
<tr>
<td>15 KMS</td>
<td>Indira Gandhi International Airport</td>
</tr>
<tr>
<td>12 KMS</td>
<td>Domestic Airport</td>
</tr>
<tr>
<td>06 KMS</td>
<td>City Center and Pragati Maidan (The Largest Venue For Trade Exhibitions &amp; Fairs in India)</td>
</tr>
</tbody>
</table>

The Ashok is the pride of hospitality. No hotel symbolizes the traditional grandeur and hospitality of the historic capital of India more than The Ashok, the first and foremost of Delhi 5 star hotels. Set in a prime location in New Delhi's Diplomatic Enclave, the Ashok is a distinctive landmark.

- Grand Hotel with 550 Centrally Air Conditioned Rooms.
- Variety of Suites - ranging from Executive Suite to Theme Suites and Presidential Suite
- Broad-band Internet access from all the rooms
- Corporates and Conferences/ Events
- International and National cuisine Speciality Restaurants
- World class state of the art Health SPA
- New Delhi's most magnificent Banquet venue

**CRF 2012 Conference Knowledge Partner**

The Institute of Company Secretaries of India (ICSI), New Delhi, the premier body of professionals constituted under an Act of Parliament of India is the Knowledge Partner with the Ministry of Corporate Affairs (MCA), Government of India to organize this international event during February 13-16, 2012.
Cultural Programme & Social Events

Accommodation

For stay of the delegates and their accompanying guest, if any, arrangement has been made with Hotel The Ashok, Diplomatic Enclave, 50-B Chanakyapuri, New Delhi - 110 021 and at Hotel Samrat, Kautiya Marg, Chanakyapuri, New Delhi-110 021 INDIA. Both the hotels are adjacent to each other.

Hotel Category

Hotel The Ashok **** Hotel Samrat ****

Details of the rates are given below:

<table>
<thead>
<tr>
<th>Hotel</th>
<th>Room Type</th>
<th>Rate (CPA)</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Ashok</td>
<td>Standard</td>
<td>₹ 8,200 (single occupancy per person per night)</td>
</tr>
<tr>
<td></td>
<td>Suite</td>
<td>₹ 12,500 (single occupancy per person per night)</td>
</tr>
<tr>
<td>Samrat</td>
<td>Standard</td>
<td>₹ 6,000/- (single occupancy per person per night)</td>
</tr>
</tbody>
</table>

Note: In case of double occupancy, additional ₹ 1000/- will be charged per occupancy.

[Current Conversion Rate: 1 USD = 49.13 INR as on 08.02.2012]

The above rates cover the following:

- Complimentary buffet breakfast in the Coffee Shop.
- The room rates are inclusive of all taxes.
- Tea/coffee makers shall be provided in all rooms and suites on complimentary basis.
- Complimentary internet service (Wi-Fi) in all rooms.
- The above special offer is inclusive of complimentary use of in house Gym and swimming pool [Only in Ashok].

Cultural Programme & Social Events


There would be a Cultural Evening manifesting some regional dances of the great Indian Tradition depicting the Indian Culture. There would be folk Dance and other Indian Dance forms. The Cultural Evening is followed by the Welcome Dinner. The Dinner will be hosted by the Ministry of Corporate Affairs, Government of India. The venue is 3rd Floor Banquet Hall of Hotel the Ashok.

Social Event: Tuesday, Feb. 14, 2012

The CRF 2012 organising committee welcomes you to a relaxing dinner in the Lily pool lawn that will unwind your reserve of energy giving a refreshing experience. The multicuisine dinner would be an unforgettable experience.

Social Event: Wednesday, Feb. 15, 2012, Visit to Kingdom of Dreams

As the name implies, Kingdom of Dreams is a spectacular world of unparalleled imagination, which brings to you a blend of India's culture, heritage, art, crafts, cuisine and performing arts with the mind-boggling technological wizardry of today. This unique tourist destination, situated at the apex of the golden triangle of Jaipur, Agra and Delhi offers you the carnival that is India.

Kingdom of Dreams is designed and conceptualised to offer international and domestic tourists a breath-taking, magical Indian experience. It showcases modern and traditional India and present Indian culture in an entertaining format to all visitors. It offers you the best of India in the form of Cuisine, Crafts, Musicals, Dramas, Carnivals, Street Dances, Mythological Shows and much more.

(To and fro transportation will be provided. The Delegate is required to pay endorsement fee as well as charges for food/beverages/show etc.)
Sight Seeing: Friday, February 17, 2012

Delhi Sight Seeing can be arranged on request for those who would be continuing to stay on 17th February, 2012. It may please be noted that 17th February, 2012 being Friday, the religious monuments like Taj Mahal at Agra would remain closed two Tourists.

Useful Information

Weather
Delhi is situated on the banks of river Yamuna in the northern part of India. Himalayas are in the North of Delhi. The capital of India is a land locked city. The distance from the sea gives Delhi an extreme type of continental climate. The Delhi’s temperature in the February varies between average maximum of 24 degree Celsius and minimum of 10 degrees Celsius. The cold wave from the Himalayan region makes the month very chilly in evening and morning. Showers are unusual, but refreshing.

Language
Hindi and English are the official language of Delhi. English is the language of business and administration, and is widely spoken and understood.

Time
India follows Indian Standard Time (IST), a time zone ahead of Greenwich Mean Time (GMT +5.30)

Banking
The local currency is Indian Rupee and Paisa. Notes come in denominations of INR 5, INR 10, INR 20, INR 50, INR 100, INR 500 and INR 1000. Coins come in denominations of 50 Paisa and INR 1, 2, 5 and 10.

A currency calculation can be found online at www.xe.com

Money Changers Counter can be found at hotel The Ashok’s Business Centre. You can also exchange by Western Union, Thomas Cook, SPSL +91-11-23417074 etc.

Credit / Charge Cards
Major cards are widely accepted by establishments in Delhi.

Drinking Water
It is safe to drink water straight from the tap in Delhi. However, you are advised to take bottled water. Bottled water is available from the hotel, local supermarkets and grocery shops on payment basis.

Communication
In order to make international calls to India, dial the international code +91 and the correspondent’s number.

Electricity
A variety of electrical plugs are found throughout India, so an all-around adaptor plug set is recommended. Type D is most common. Some hotels have desks and workstations which accept a variety of plug types. But no matter what type of plug, voltage in India is 220V-240V and 50 Hz.

Safety
New Delhi is a fairly safe place to visit, but travelers to the area should be aware of certain situations and take a few precautions. Travelers should practice caution to avoid petty theft, avoid wearing expensive jewelry, carrying large amounts of cash; wallets should be in the front pocket etc.

Emergency Telephone No.
In case of emergency – dial (the call is free within Delhi):
Ambulance: 102, Police: 100
For general assistance, please contact our forum staff onsite, or call the Event Manager Mr. Yogesh Pandey at +91 98188 92264.
**Pharmacies**
Pharmacies are readily available at supermarkets, department stores, hotels and shopping centres. The hotel also has a First Aid Box for any emergency.

**Healthcare**
The nearest private hospital is North Point Hospital S 357, Panchsheel Park, New Delhi (+91-11-26011266).

**VAT and Service Tax Free Shopping**
The tax rates are not same. For goods, come under the state VAT and services under Service Tax regime. Duty free shops are available at airport.

**Tourist & Religious Services**
Delhi has the world famous Jama Masjid, Lotus Temple, Akshardham and Gurudwara Bangla Sahib etc. There are lots of Hindu Temples, Churches and Mosques around.

For More information on City’s Attraction and places of importance, please visit: [http://delhitourism.nic.in](http://delhitourism.nic.in)

<table>
<thead>
<tr>
<th>Useful Telephone Contacts</th>
</tr>
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<tbody>
<tr>
<td>CAB Booking</td>
</tr>
<tr>
<td>ITC official Taxi: +91-11-43213333</td>
</tr>
<tr>
<td>Mega Cab: +91-11-4141414</td>
</tr>
<tr>
<td>Meru Cab: +91-11-44224422</td>
</tr>
<tr>
<td>Easy Cab: +91-11-43434343</td>
</tr>
<tr>
<td>Quick Cab: +91-11-45333333</td>
</tr>
<tr>
<td>CRF Event Manager/ Contact Person</td>
</tr>
<tr>
<td>Mr Yogesh Pandey +91-11-23361680, +91-9818892264</td>
</tr>
<tr>
<td>Mr. Mukesh Chander +91-9560644788</td>
</tr>
<tr>
<td>Airport Facilitation</td>
</tr>
<tr>
<td>Mr. Ravinder +91-9990984545</td>
</tr>
<tr>
<td>Mr. Sanjay Rao +91-991773653</td>
</tr>
<tr>
<td>Mr. Kundan +91-9871565833</td>
</tr>
<tr>
<td>Hotel The Ashok +91-11-26110101</td>
</tr>
<tr>
<td>Hotel Samrat +91-11-26110606</td>
</tr>
<tr>
<td>Emergency Hotline</td>
</tr>
<tr>
<td>Police +91-11-100</td>
</tr>
<tr>
<td>Fire Brigade +91-11-101</td>
</tr>
<tr>
<td>Ambulance +91-11-102</td>
</tr>
<tr>
<td>Tourist City Information Service +91-11-1280</td>
</tr>
<tr>
<td>Medical Services</td>
</tr>
<tr>
<td>Please contact the Hotel Front Desk for Immediate Assistance if you are unwell.</td>
</tr>
</tbody>
</table>

**Hospitals**

<table>
<thead>
<tr>
<th>Hospitals</th>
</tr>
</thead>
<tbody>
<tr>
<td>North Point Hospital S 357 Panchsheel Park 110017, New Delhi Tel: +91-11-66206630</td>
</tr>
<tr>
<td>Tel: +91-11-26011266</td>
</tr>
<tr>
<td>Veeran Wali Hospital 2, Chandragupta Marg, Chanakyapuri, Delhi All India Institute of Medical Sciences</td>
</tr>
<tr>
<td>Tel: +91-11-26112622</td>
</tr>
<tr>
<td>Ram Manohar Lohia Hospital New Delhi Ansari Nagar East, Gautam Nagar, New Delhi Tel: +91-11-26588500</td>
</tr>
<tr>
<td>Tel: +91-11-23365525</td>
</tr>
<tr>
<td>Primus Ortho and Spine Hospital Vardhman Mahavir Medical College &amp; Safdarjung Hospital New Delhi</td>
</tr>
<tr>
<td>Chandragupta Marg, Chanakyapuri, Delhi Max Super Specialty Hospital</td>
</tr>
<tr>
<td>Tel: +91-11-66115050</td>
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</tbody>
</table>
### Credit Card Matters / Loss of Credit Card

<table>
<thead>
<tr>
<th>Card Type</th>
<th>Contact Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Express</td>
<td>1800 22 2397 (Toll Free)</td>
</tr>
<tr>
<td>For Others Card</td>
<td>To respective Companies Toll Free No.</td>
</tr>
</tbody>
</table>

### Air Travel Information

<table>
<thead>
<tr>
<th>Airline</th>
<th>Contact Details</th>
</tr>
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<tbody>
<tr>
<td>Air Arabia</td>
<td>+91-11-45092222</td>
</tr>
<tr>
<td>Air France</td>
<td>+91-124-2720272</td>
</tr>
<tr>
<td>Air India</td>
<td>+91-11-25652050 &amp;</td>
</tr>
<tr>
<td></td>
<td>+91-11-18001801407</td>
</tr>
<tr>
<td>Air Mauritius</td>
<td>+91-11-43416400-06</td>
</tr>
<tr>
<td>Air China</td>
<td>+91-11-23327131</td>
</tr>
<tr>
<td>British Airways</td>
<td>+91-124-2540543/4120747</td>
</tr>
<tr>
<td>Cathay Pacific Airlines</td>
<td>+91-11-23353643</td>
</tr>
<tr>
<td>Emirates</td>
<td>+91-11-66314444</td>
</tr>
<tr>
<td>KLM</td>
<td>+91-124-2720273</td>
</tr>
<tr>
<td>Lufthansa</td>
<td>+91-124-4888999</td>
</tr>
<tr>
<td>Malaysia Airlines</td>
<td>+91-11-41512121</td>
</tr>
<tr>
<td>Qantas Airlines</td>
<td>+91 22 6111 1818</td>
</tr>
<tr>
<td>Qatar Airways</td>
<td>+91-11-43636002</td>
</tr>
<tr>
<td>Singapore Airlines</td>
<td>+91-124-4310999</td>
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<tr>
<td>Thai Airways</td>
<td>+91-11-41496100</td>
</tr>
<tr>
<td>Biman Bangladesh Airlines</td>
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</table>

[http://www.newdelhiairport.in/liveflight-information.aspx](http://www.newdelhiairport.in/liveflight-information.aspx)  
Customer Care +91-124-3376000