CRF 2019 Annual Conference

"Transforming Registries into Cross Border Enablers – Beyond National"

Annotated Session Topics

Monday, 8 April 2019

Working Session 1: Cross-border Information Sharing and the Role of Registries

In this session we would like to look at information sharing among registers as a means of enabling cross-border trade and investment. Also, in light of recent developments related to Know Your Customer and Anti-Money Laundering services, we would look at the role of registries as primary sources of information. Presentation of any projects or initiatives for cross-border information sharing would be ideal for this session.

Working Session 2: Doing Business Benchmarking as a Catalyst for Economic Reform – Experiences, Pros and Cons

This session will center on your experiences in implementing best practices as described in the World Bank Doing Business Report. We would be very interested to hear about the processes, challenges and outcomes related to using the Report as a guide. The focus would be not only on the Doing Business rating, but also on the real effects on the business environment.

Tuesday, 9 April 2019

Working Session 4a: Cross-Border Registry Interoperability: How Far Can We Go?

Of specific interest in this session would be case studies and experiences related to cross-border interconnection of registries. What are the most fundamental legal and technological issues, and how can these be overcome? We would also like to learn from experiences multinational associations' initiatives (such as the European Union or ASEAN), as well as hear about interconnection of registries within federal setups. Looking to the future, we would like to instigate a discussion whether mutual recognition of documents would be a viable next step.

Working Session 4b: Financial Action Task Force (FATF) mutual evaluation and beneficial ownership

In this session we would like to hear about experiences with the Financial Action Task Force mutual evaluation, from the point of view of registries. Related to preventing criminal abuse of the financial system, how are the FATF recommendations implemented in various jurisdictions? Additionally, what is the state of play with introducing beneficial ownership registries? Have we reached a point where we can identify a model BO registry?

Working Session 5: Data Integrity, Quality and Compliance

Having in mind that trustworthiness and accuracy of data are the unique selling points for registries, we would like to hear about case studies, methods, activities, legal solutions and tactics to encourage compliance. What has worked in various jurisdictions – carrots or sticks?

Working Session 6: Challenges in Modern Registry Management

       Breakout A – *in this breakout session we would like to hear about challenges registries are facing in the process of strategic planning within the context of complex government structures. Additionally, we would like to spur a discussion about the jurisdiction of registries, i.e. what is the ideal breadth of the mandate of the registries in the context of the legal entity life cycle.*

       Breakout B – *this breakout session would focus on human resource management in registries. How do we provide excellence within rigid public administration structures? What are the best ways to communicate the institutional vision to the employees? What are the required skills for the registry employee of today and tomorrow? Is cross-training the solution?*

       Breakout C – *in this breakout session we would like to focus on challenges and lessons learned for registries in the process of adopting internationally established standards, e.g. ISO. Additionally, how do we analyze and use the data our systems collect for improved registry management?*

Wednesday, 10 April 2019

       Working Session 7a: IT for registries

In addition to shedding a light on the most recent developments regarding block chain technology as it applies to registries, as well as on the benefits from and barriers to implementing XBRL, in this session we would like to hear details about practical issues, such as experiences with custom-made Vs. off-the shelf software packages, lessons learned related to relationships with vendors, maintaining high quality in-house IT teams, etc.

       Working Session 7b: Trending legal issues for registries

In this session we would ideally want to touch on the most pressing legal issues affecting registries at the moment, including lessons learned from involuntary dissolutions of companies and the issue of personal data protection in public registries in light of growing concerns over data privacy.

Thursday, 11 April 2019

       Working Session 8a: Data and Users

This session would focus on listening to our users and adapting our services. In what ways do we get customer feedback? How do we measure customer satisfaction? What is it exactly we do to develop user-friendly data provision systems? How do we bring registry data closer to users? Additionally, we would like to hear about experiences with user engagement in the context of implementing reform projects?

       Working Session 8b: Data Provision

In this session we would like to focus on the issue of balancing direct and retail channels in data provision. How is the relationship between registries and third-party resellers best described, in your experience: competition, cohabitation or adversity? Additionally, we would like to touch on best practices for digitalization of services – what is the added value of going digital in the societal context?